Installation and User Guide

fring version 3.34

For Windows Mobile

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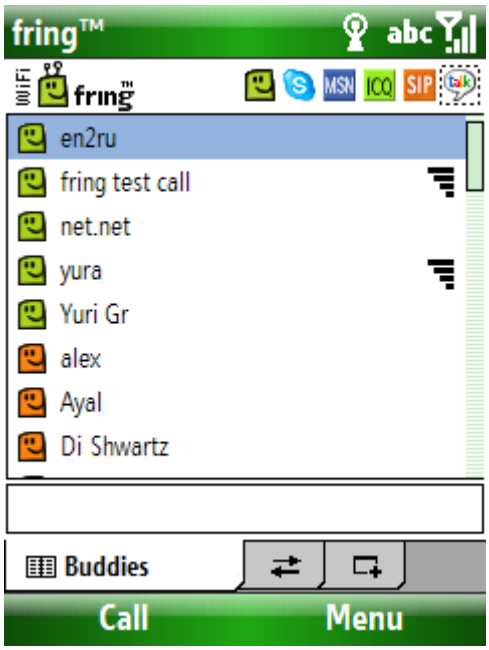
Introduction

About fring

fring is a native mobile VoIP application that allows you to make mobile calls and send instant messages at no extra cost. fring calls **are free** [1], leveraging your WiFi and 3G handset mobile internet connection.

Once you've installed fring, fring's main screen displays your contacts and their presence status (e.g. online, offline). This list shows the names of your fringster-friends, your Skype/Google-Talk/MSN/ICQ/Yahoo/AIM contacts and, optionally, the contacts from your handset.



fring

From the main contact list you can navigate between your contacts, find their **presence** status and initiate a **communication session** with them. You may initiate a **voice call**, start a **chat session** and move between all open sessions using your right and left arrows. You can also make **SkypeOut calls** directly from your fring contact list.

To sum it up, you'll not only make your phone **more useful**, you can also **save money**.

This guide will help you get started.

[1] At no additional cost over your subscription data plan.

System Requirements

Hardware requirements

In order to use our Beta version, you will need:

- A Windows Mobile 5 or 6 handset (Full list of supported devices) and
- Internet WiFi, GPRS, EDGE or 3G data connection (Not a WAP connection) on your mobile handset.

Notes:
To initiate a call to a landline (or non-Skype user) using fring, make sure to purchase SkypeOut/SIP credits.

For internet WiFi and GPRS/EDGE/3G data rates, contact your mobile service provider or browse our community forum at http://www.fring.com/forums

Installation Guide

Downloading and Installing fring

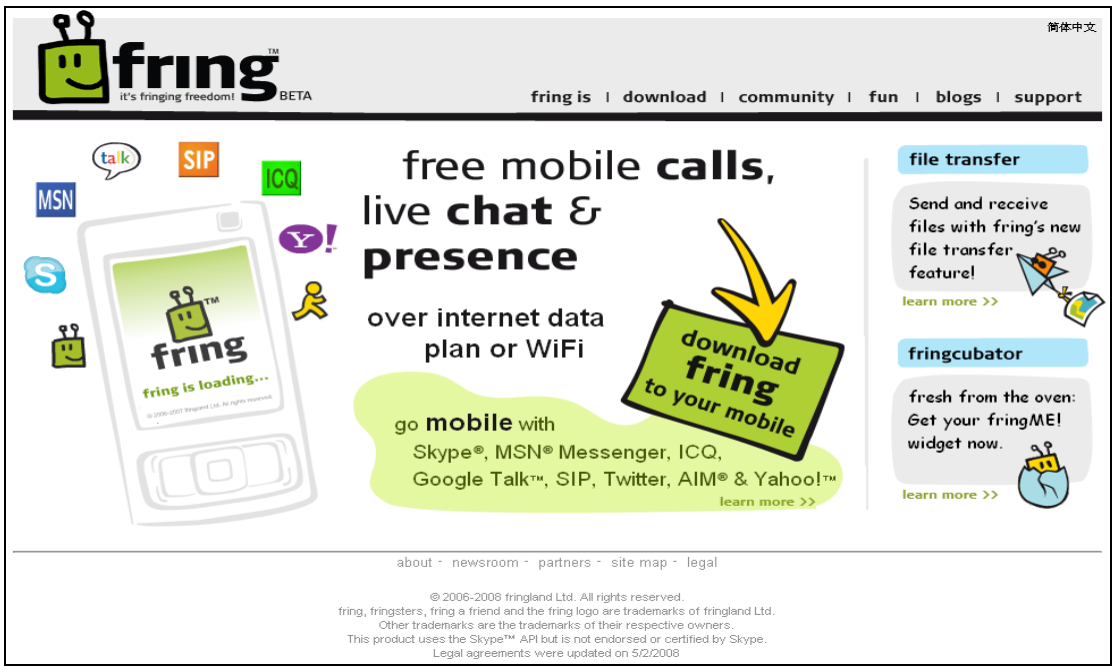
fring can be downloaded into your mobile handset in the following ways:

- From the fring website at http://www.fring.com/download
- Via an SMS invitation sent to your handset from a friend.
- Via the fring WAP site at wap.fring.com

Downloading fring

- **To download fring from the web:**

Open http://www.fring.com in your browser.
The following screen opens.


fring
it's fringing freedom!
BETA
简体中文
fring is | download | community | fun | blogs | support
free mobile calls, live chat & presence
over internet data plan or WiFi
download fring to your mobile
go mobile with Skype®, MSN® Messenger, ICQ, Google Talk™, SIP, Twitter, AIM® & Yahoo!™
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file transfer
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learn more >>
fringcubator
fresh from the oven: Get your fringME! widget now.
learn more >>
fring is loading...
about - newsroom - partners - site map - legal
© 2006-2008 fringland Ltd. All rights reserved.
fring, fringsters, fring a friend and the fring logo are trademarks of fringland Ltd.
Other trademarks are the trademarks of their respective owners.
This product uses the Skype™ API but is not endorsed or certified by Skype.
Legal agreements were updated on 5/2/2008

Figure 1 - fring Homepage

Click the **download fring to your mobile** link (in the green box).

A screen with the following form opens:

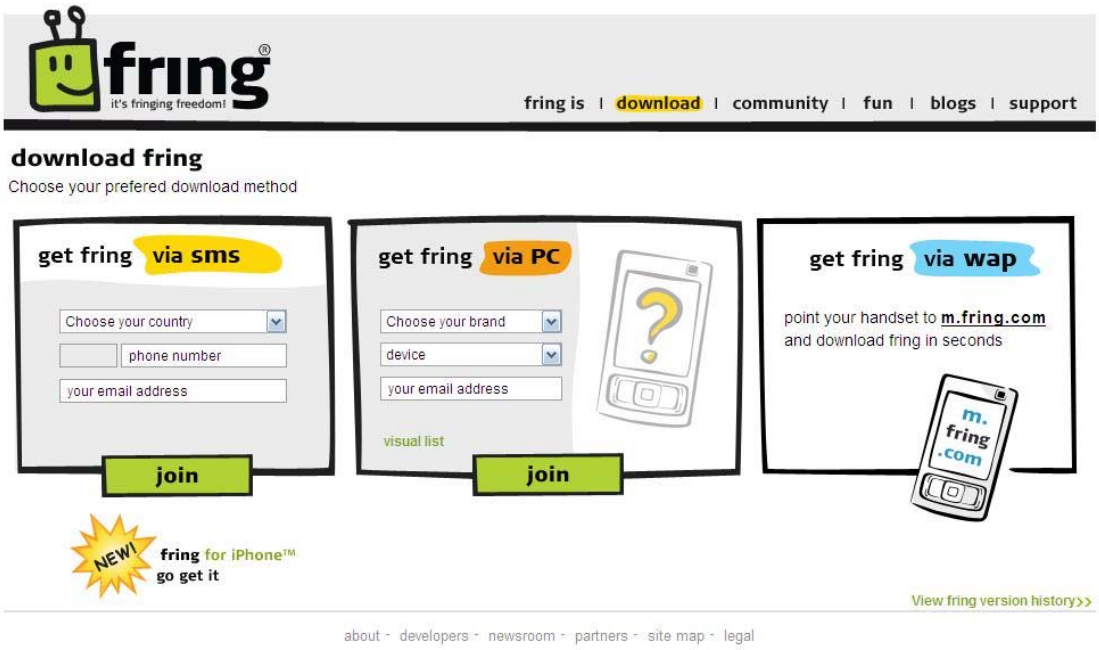


Figure 2 - fring Download from the Web

1. In the **Handset type** field, select the type of mobile handset that you have.

2. In the **Your country** field, select your country.
3. In the **Mobile number** field, type in the phone number of your handset.

   Note: Enter your area code and phone number without any spaces. Type it carefully - your international number is your fring user-id.

4. In the **Email address** field, type in your email address.

5. Click **join!**

   The confirmation screen opens and an SMS is sent to your handset.

Once you have received the SMS, the installation and setup process continues on your handset.

On your handset: Open the Text message (see Figure 1) and click the download link (see Figure 2).

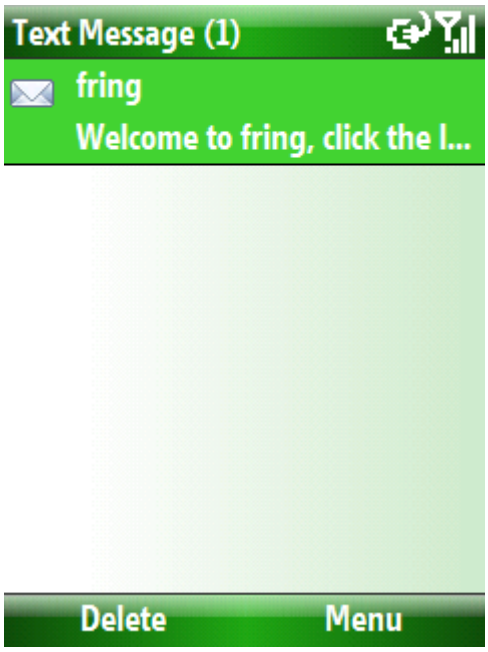


Figure 1 - Inbox

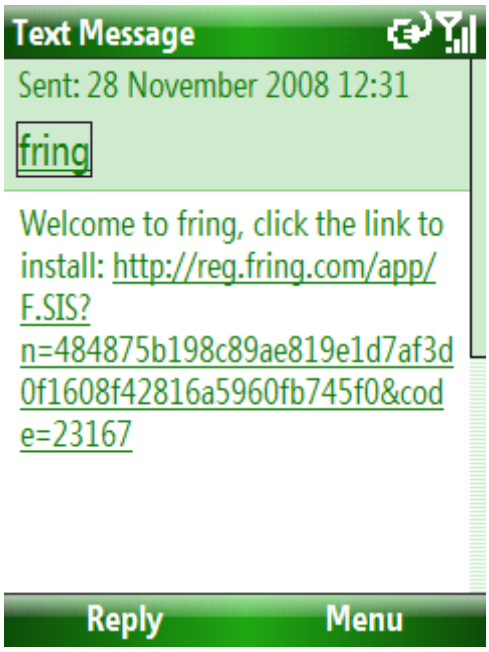


Figure 2 - Text Message

fring is downloaded to your device and the installation begins automatically.

Installing fring

Once fring has downloaded, the following screen appears:

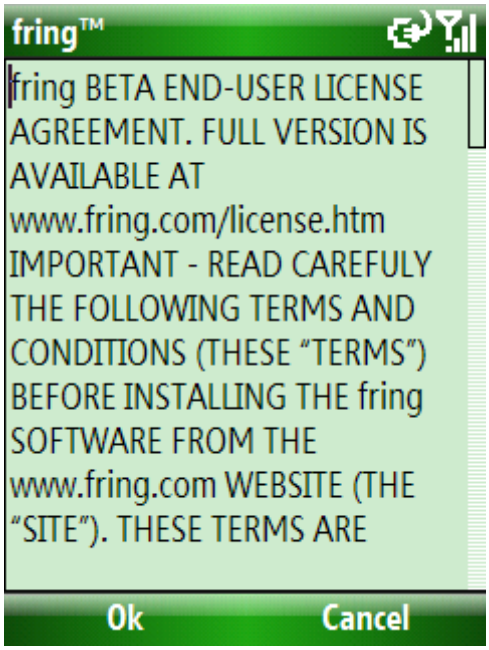

fring™
fring BETA END-USER LICENSE AGREEMENT. FULL VERSION IS AVAILABLE AT www.fring.com/license.htm IMPORTANT - READ CAREFULY THE FOLLOWING TERMS AND CONDITIONS (THESE "TERMS") BEFORE INSTALLING THE fring SOFTWARE FROM THE www.fring.com WEBSITE (THE "SITE"). THESE TERMS ARE
Ok
Cancel

Figure 3 – End User License Agreement (EULA)

Before you can begin working with fring, read and accept the EULA.

➢ **To read and accept the EULA:**

1. Scroll through the EULA.
2. Once you have read the EULA and agreed to the terms, press **OK**.
3. The full EULA is available on our website at www.fring.com/license.htm

The installation process continues and the following screen appears:

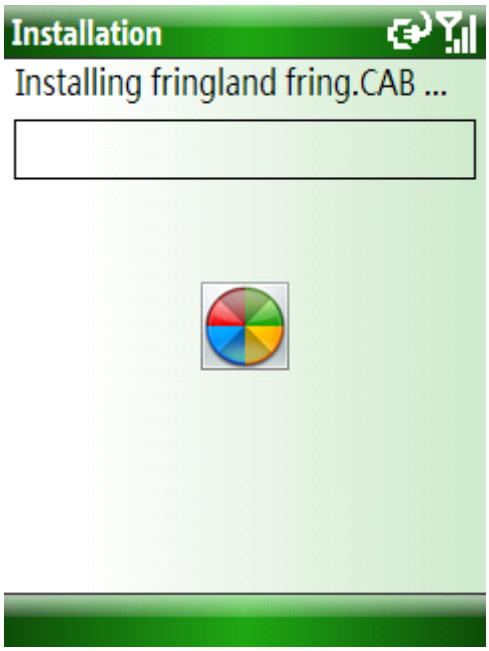


Figure 4 - Installation

Once the installation is complete, you are ready to begin the registration process.

fring Registration

Before using fring you are asked to choose a nickname and a password. In addition, you are provided with the option to add additional VoIP services (e.g., Skype, Google Talk, MSN).

Choosing a nickname and password

The following screen opens and you are ready to begin the registration process.

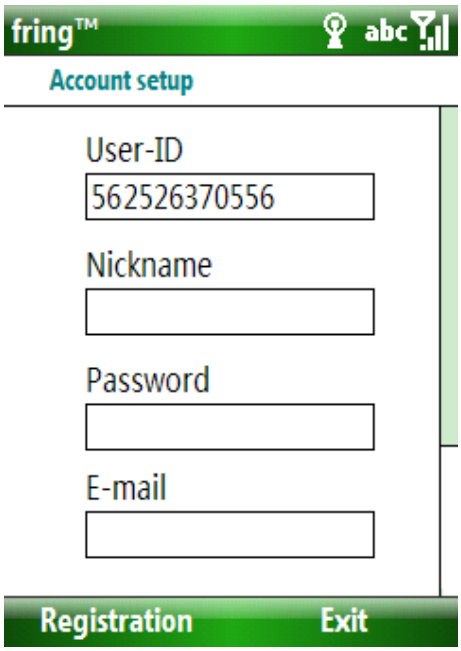


Figure 5 – Registration

The registration screen allows you to select your nickname and the password you will use to access your fring account. Your fring nickname will help your friends find you easily. A password is required to secure your account and to protect your fring contact list.

Note: If you download fring via SMS, the user-id used to identify your account is the **international phone number** of your handset. It cannot be changed. Your friends can search for you and contact you using this number.

If you have installed fring using the EXE (or cab) file, you should have an option to choose a unique User ID.

- **To select your nickname:**
  1. Use the keys on your handset to type the nickname you want to use.
  2. Use the down arrow on your handset to navigate to the next field.

- **To select your password:**
  1. Use the keys on your handset to type the password you want to use.

     Note: Passwords must be at least 4 characters.

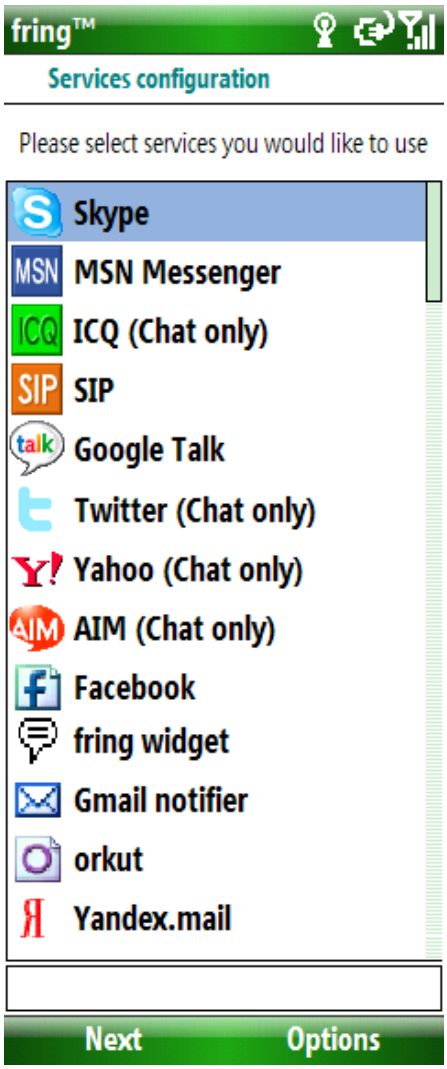
  2. Press **Registration** in the bottom left of the screen. The next screen allows you to add your VoIP (e.g., Skype) account details.

Adding Your Add-Ons – (optional)

Once you have chosen your fring nickname and password, provide the details of your Add-Ons (e.g., Skype) so that you can begin making and receiving VoIP calls.

Note: You can add one or more Add-Ons (e.g., Skype) to which you are registered. Make sure to have your username and password for each.

If you do not already have a service account, register on the Web before you begin to add networks. You can add an Add-On at any time. See Adding or Signing In to in this guide. To add an Add-On now, follow the instructions below.



– Add-Ons6Figure

- **To configure your Add-Ons:**

1. Check the box of the Add-On you would like to use.

The following screen opens:

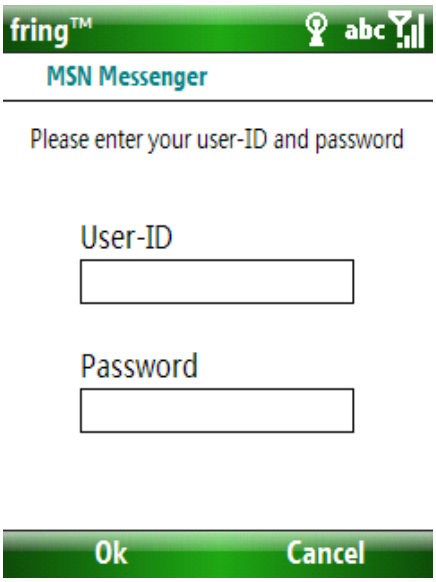


Figure 7 – Add-On User ID and Password

2. Type in your User Id and Password and press **Ok**.

   fring signs you in to the Add-On and the Add-Ons screen appears so you can add an additional service.

   Note: Once you have chosen and configured an Add-On, a check appears on the Add-On Icon. You may configure as many Add-Ons as you like.

Your contacts from the Add-Ons you added are added to your fring contact list.

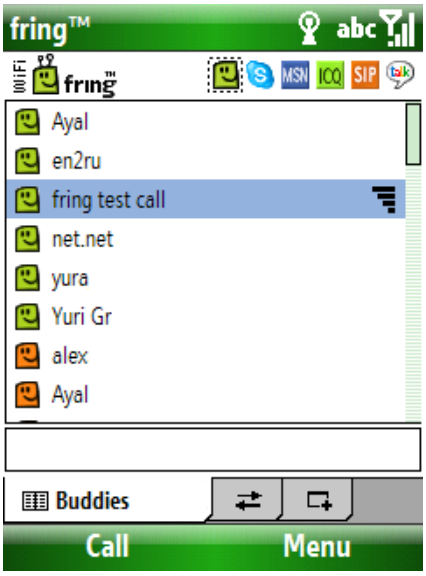


Figure 8 – Contact List

You have successfully completed the registration and added the Add-Ons you chose. You are now ready to make your first call.

Adding a SIP Service – (optional)

If you have an account with a SIP provider, you can also use it on fring.

➢ **To add a SIP service:**

1. From fring's main screen press **Menu** → **Go To** → **Add-ons**
2. Choose **SIP** from the list

   The following screen appears:

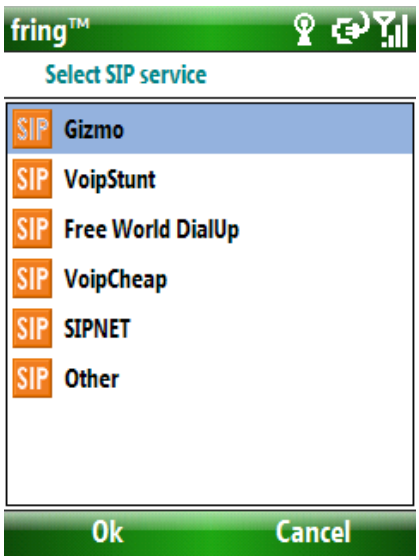


Figure 11 – Select SIP Service

3. Choose your SIP provider from the list. If your SIP provider is not listed, choose **Other**.

   The following screen appears:

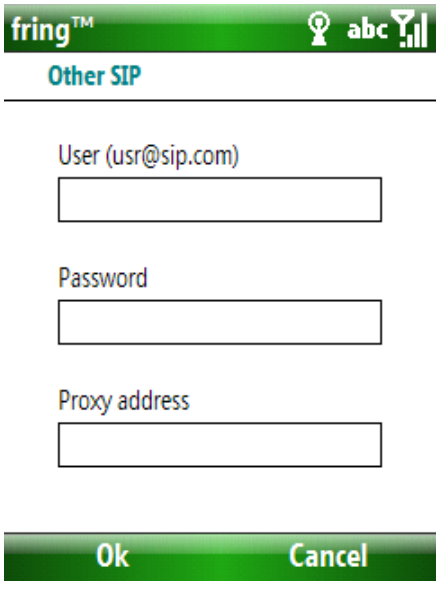


Figure 9 – SIP Service Setup

4. Enter your SIP User ID, Password and Proxy address and press **Ok**.

Note: For most services, there is both a SIP number **and** a user name. Please enter your SIP number here and **not** your user name.
The format should be 123456@sipprovider.com

You are logged into your SIP Service and should now be able to make outgoing calls through your SIP provider.

Making a SIP Call

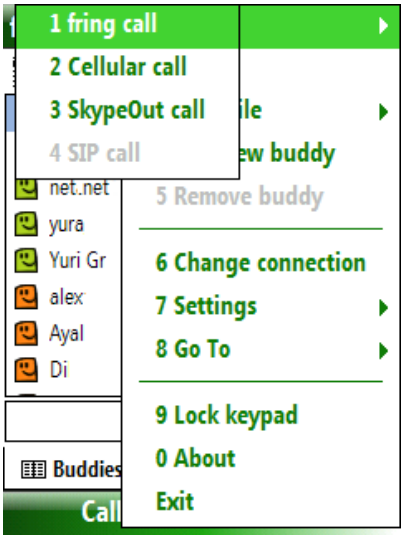


Figure 13 - Call Options Menu

➢ **To make a SIP call:**

1. Choose a contact in your address book and press **Menu**.
2. From the **Call** submenu, choose **SIP call**.

   Your call is made using the SIP you have added.

Note: Currently, you can only add one SIP account to fring.

Making your first fring call

Once you have completed the installation and registration processes described above, you're ready to make your first call. To know that everything is working correctly, you may choose to call the **fring test call**.

The **fring test call** is a test center that lets you record a message and plays it back to you. If you hear both the message at the test call and the message that you have recorded, you're ready to go!

➢ **To call the fring test call:**

1. From your contact list choose the **fring test call** and press **call**.

   The call connects to the test center.
2. Listen to the message and follow the instructions.

   Your testing is complete!

Using fring

Getting Started

Import of contacts (Automatic)

After the installation process, fring imports your phone contacts. This enables you to make all your calls from fring, without going back to your address book.

Note: Calls to contacts who do not have fring are regular cellular calls. Calling through fring does not change the call in any way.

Opening fring

If you have installed and registered fring, the shortcut will appear in your handset's main menu.

- **To open fring:**

Press **Start**, locate the fring shortcut and press it.

fring loads and you are logged into the system. Once you are logged in, fring is ready for use.

Your fring contact list

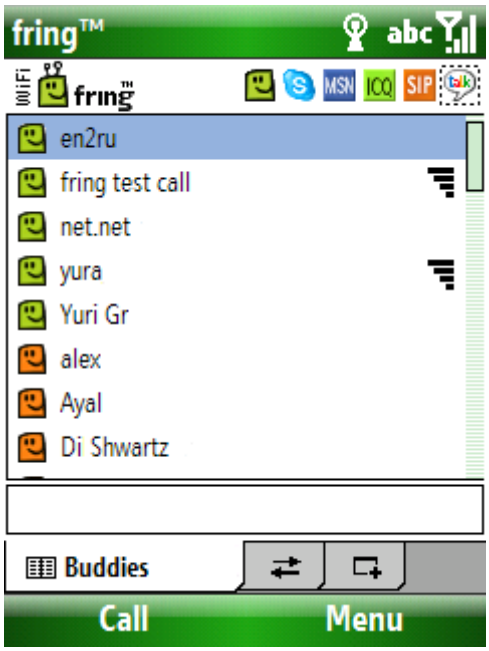


Figure 14 – Contact list

Statuses

The following statuses are displayed in the contact list:

	On a call
	Available / Online
	Away
	Busy
	Offline

Call quality

The call quality icon appears at the far right of each fring contact who is currently online. It describes the **expected call quality** between two parties who are connected to fring, based on the connections the parties have (e.g., 3G, GPRS).

Note: this icon appears only when your contact is a member of fring.

The Menu

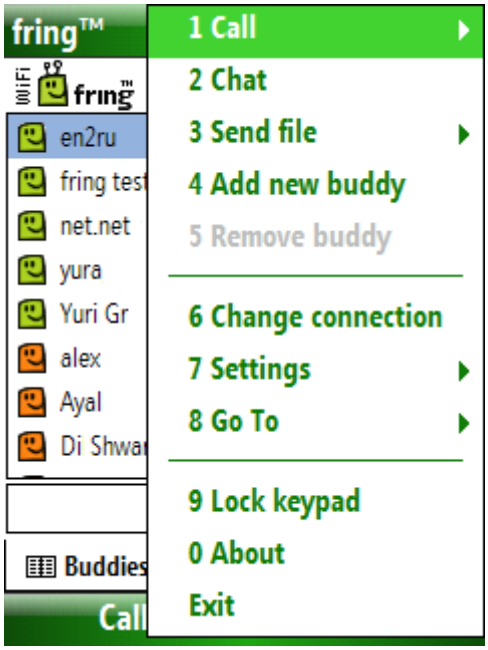


Figure 10 - Options Menu

To open the **Options** menu, press your right soft key.

The following options are available:

Option	Description
Call	Make a call. Once you select this option, the available methods of calling this contact (e.g., fring, SkypeOut) are displayed in the submenu. If the contact is a regular mobile contact, the call is made using your cellular plan. See the 'Making a Call' section in this guide.
Chat	Chat with your selected contact. See the 'Chatting' section in this guide.
Send file	Send a file from your handset to the selected contact (currently only works with fring, Skype, Yahoo and MSN)
Add new buddy	Add fring users / Send an SMS invitation to a friend, inviting him or her to join fring. See the '**Error! Reference source not found.**' section in this guide.
Remove buddy	Remove a fring contact from your fring contact list. See the 'Removing a contact' section in this guide.
Change connection	Change the active fring connection – for advanced connection settings go to **Menu → Settings → Connection manager**.
Settings	The following four settings are available: 1. **Connection manager** - lets you choose the desired connection. 2. **Privacy settings** - See the 'Privacy settings' section in this guide. 3. **Show / Hide phone contacts** – allows you to choose whether or not to display the contacts from your handset in your fring contact list. 4. **Disable / Enable autostart** – allows you to choose whether you'd like fring to open when you start your handset. 5. **Disable / Enable earpiece** – for some devices, calls can be routed to the earpiece. 6. **Choose language** - Change fring's language from the available languages in the list. 7. **Joystick-in settings** – allows you to choose the joystick button function. 8. **Show my User-ID -** Shows your fring user ID
Go to	A shortcut to your open tabs
Lock keypad	Lock your phone's keypad. Press the ***** key to lock the keypad. To unlock the keypad, press **Unlock** and then press the **Unlock** button or press *****.
About	Information about fring, including the version number and contact information.
Exit	Exit fring

Signing In and Signing Out

When you open fring, you are automatically signed in to fring and your other Add-Ons.

➢ **To sign out of fring:**

1. Press **Menu**.
2. Select the **Exit** option.

   You are signed out of fring.

Making a Call

fring lets you make all of your calls directly from the fring main screen by importing all of your contacts.

Friends who do not yet have fring can be invited to join. See the **Error! Reference source not found.** section in this guide.

Searching your contact list

You can browse your contact list to find contacts quickly.

➢ **To find a contact:**

Start typing the name of your contact.

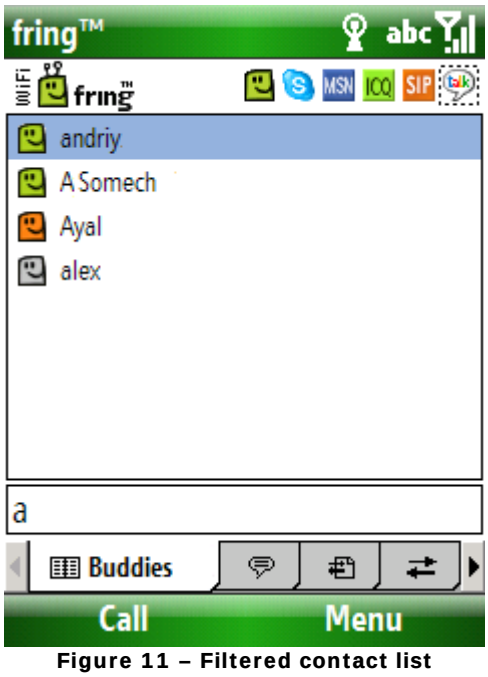


Figure 11 – Filtered contact list

Your contact list is filtered according to the characters you have typed.

Note: fring displays the contacts that you have already added to your networks. To add a new Add-On contact, use your computer Internet connection, it will automatically be displayed on your handset. New fring contacts can be added directly from your handset.

Making a call to a fring or other VOIP contact

➢ **To call a VoIP contact:**

1. Choose the user-id of the person you want to call and check that the user is online.

   Press the green (call) button on your handset

   – or –

   Press **Menu** and then choose **call**. From the submenu, choose the call type you want.

   – or –

   Press your joystick button.

2. After a short time, a dialing sound is heard. If your contact answers the call, your screen will display the name of the contact and a "Call in progress" message.

Figure 12 –Call in progress

During a call, the following options are available:

- **Hang-up** – end the current call.
- **Loudspeaker / Earpiece –** if your handset support routing.
- **Navigate left or right** – continue an open chat session or navigate to your contact list, Add-Ons tab or call history.
- **Volume control –** use the joystick up and down to control the volume level of the incoming voice.

3. When you are finished with your conversation, click the red button on your phone

   – or –

   Press **Hang-up**.

The call is disconnected and a "Call ended" message appears.

Note: A WiFi call uses your WiFi connection while a "Cell" call uses your 3G/GPRS access point.

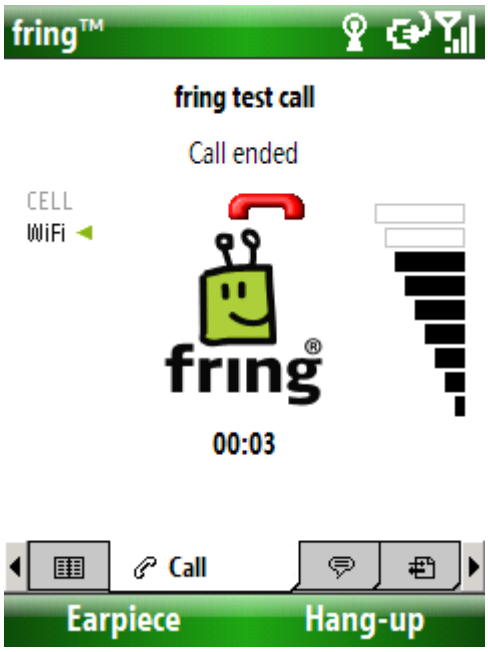


Figure 13 – Call ended

Making a SkypeOut call from fring

➢ **To make a SkypeOut call**

1. Press **Menu**.
2. From the **Call** submenu, choose **SkypeOut call**.
3. Dial the international number (begins with a +)
4. Press **Ok**.

   Your call is dialed.

Note: To make a SkypeOut call from fring, you must have sufficient SkypeOut credits.

Making a cellular call from fring

You can call your contacts from the fring contact list exactly as you would call them from the contact list of your handset. Dialing a cellular call from fring uses your regular cellular voice plan.

Receiving a fring call

fring allows you to both make and receive calls using voice-over-IP (VoIP) technology.

➢ **To receive a fring call**

A call screen appears including the nickname of the caller.

Click **accept** using your left soft key

- or –

Press the green (call) button on your handset.

Chatting

fring lets you chat with your contacts using instant messaging. You can chat with one or more of your contacts simultaneously.

Chatting with a contact

➢ **To initiate a chat:**

1. From your contact list, select the contact you want to chat with and press **Menu**.

   Note: chat is only available for contacts that are listed through fring or another Add-Ons.

2. Select **Chat** from the Options menu.

   The chat screen appears.

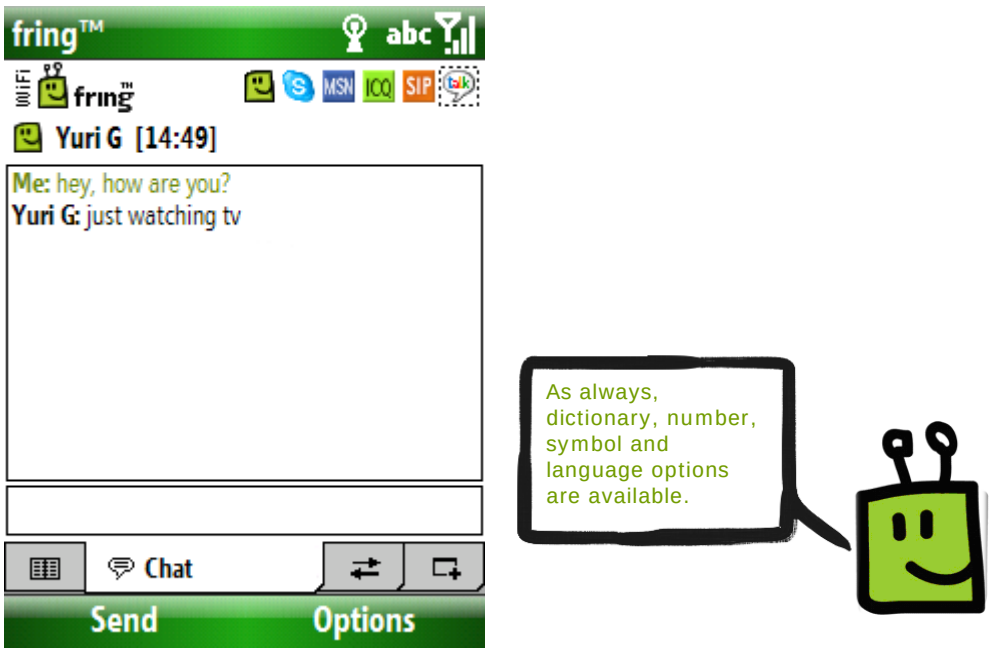


Figure 19 – Chat window

3. In the text entry area, write your message and press **Send**.

Navigating between chats

If you choose to have two or more chats simultaneously, each will have a separate tab. Navigate between the chats using the right and left joystick keys.

Ending a chat

➢ **To end a chat:**

Press **Options** → **Close**.

Viewing offline chat messages

Chat messages can be received even when you are offline. If you have received a message, it will appear as an additional tab when you open fring. If you have received messages from more than one user, a tab opens for each user, displaying the messages they sent.

File Transfer

fring enables you to exchange files with your contacts (currently only works with fring, Skype, Yahoo and MSN).

Sending a file

➢ **To send a file from your handset to one of your contacts:**

1. From the contact list, select the contact you want to send the file to and press **Menu**.
2. Select **Send file** and the file type you wish to send (Image, Video, Music or browse your handset for a different type)

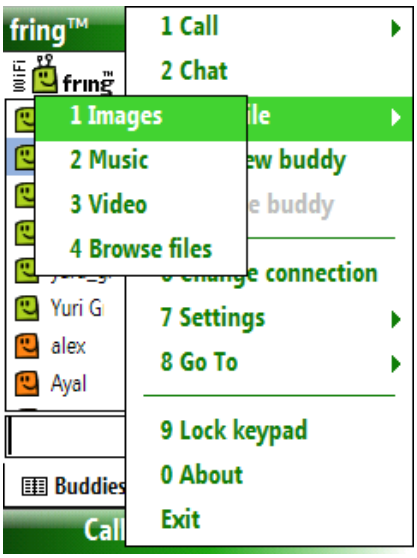


Figure 20 – Send file menu

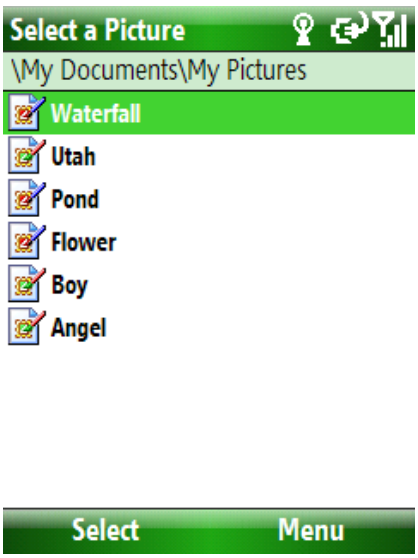


Figure 21 – Selected file

3. Select the file you wish to send.
4. At that point, the other side should approve the transfer. If accepted, the file transfer status will be shown in the **Transfers** tab.

Receiving a file

➢ **To receive a file from one of your contacts:**

1. If one of your contacts sends you a file, you should get an approval request.

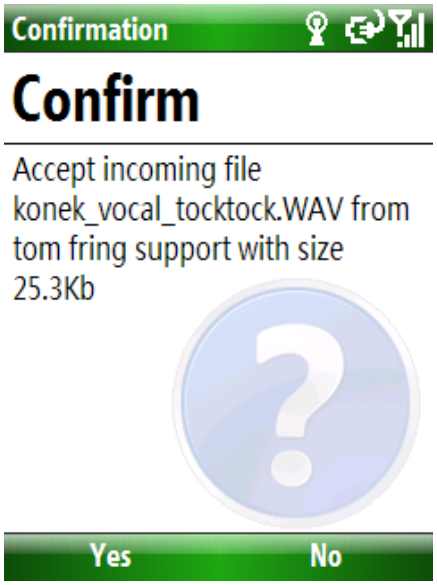


Figure 22 – Transfer confirmation

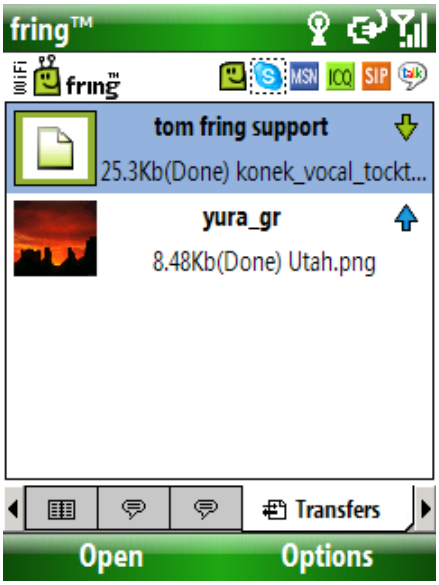


Figure 23 – Transfers tab

2. Click **ok** to accept the file
3. The file progress bar will show you some information about the file
4. Once the transfer is complete, you'll get a message asking you where you would like to save the file.
5. Choose the directory and the folder

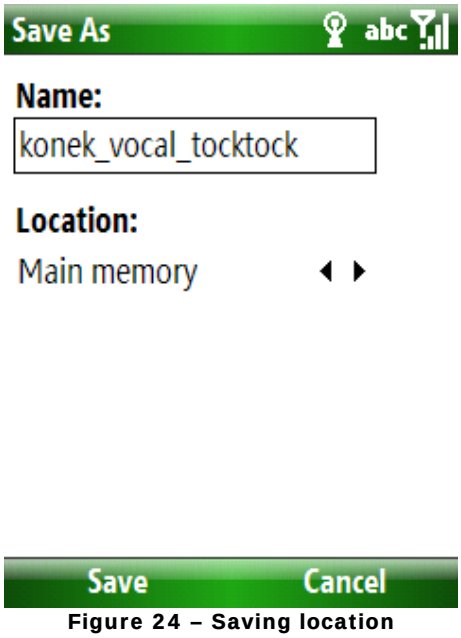


Figure 24 – Saving location

5. Once you have saved the file, you can open it from the **Transfers** tab.

Managing Your Contact List

All of the contacts from your handset automatically appear in your contact list, in addition to the contacts from your selected VoIP services (e.g., Skype). Within your contact list you can:

- Search through your contact list (See **Error! Reference source not found.** above)
- Make a fring call (See Making a Call above)
- Initiate a chat (See Chat above)
- Invite a friend
- Dial a number (See Making a Call above)
- Search for a fring contact
- Remove a fring contact
- Show or hide your handset contacts in your fring contact list

Note: If you delete or update a contact in your handset's contact list, the details will be automatically updated in your fring contact list.

Adding a new contact

You can search for a contact who has already registered with fring and add her or him to your contact list.

➢ **To search for a fring contact in the fring network:**

1. From the contact list choose **Menu**.

   The Options menu opens.

2. Choose the **Add new buddy** option.

   Your address book will open. You can scroll and select any contact. The contact's phone number will be shown on the search screen and an option to '**Add**' or '**Cancel**' will appear. If the user is already a fring user, the contact will be added to your contact list. If the user has not yet registered with fring, an SMS will be sent to him, asking him/her to join fring.

   3. If you click '**Other**' on the address book screen, you'll be able to manually enter the phone number (including the int. prefix) and click **add**. If the user is already a fring user, the contact will be added to your contact list. If the user has not yet registered with fring, an SMS will be sent to him, asking him/her to join fring.

Note: If you are using a 'WiFi only' device, you will not be able to use this feature.

Removing a contact

Only fring contacts can be removed from your contact list.

➢ **To remove a fring contact:**

Select a fring contact from the list, press **Menu** and choose **Remove buddy**.

The contact is removed.

Showing and hiding your phone contacts

By default, your phone contacts are displayed in your contact list. You can toggle between showing and hiding phone contacts.

- **To select whether phone contacts are displayed in your fring contact list or not:**

1. Press **Menu** and choose **Settings**.
2. If **Show Phone Contacts** appears, your phone contacts are currently hidden. To show them, choose **Show Phone Contacts**.

   If **Hide Phone Contacts** appears, your phone contacts are currently displayed in your fring contact list. To hide them, choose **Hide Phone Contacts**.

Adding or Signing In to an Add-On

You can add a new Add-Ons or sign-in as a different user at any time.

- **To add a new Add-On or to sign-in as a different user:**

1. Press **Menu** and choose **Go To**.
2. From the submenu choose **Add-Ons**.

   A screen opens displaying the available Add-Ons.

   Follow the process defined in the Adding Your Add-Ons – (optional) section in this guide.

Using Twitter and Add-Ons

If you have already opened a Twitter account, you can use it with fring. This is also true for Facebook, Gmail, Orkut and more.

Using Twitter with fring

Once you have signed into Twitter, you can send Twitter messages directly from your fring contact list.

- **To send a Twitter message**

3. Locate the Twitter contact in your fring contact list
4. From the **Menu**, choose **Chat**.
5. Type your Twitter message and press **Send**.

   Your message is sent.

Using other Add-Ons with fring

Using Add-Ons is similar to using Twitter. Once subscribed to an Add-on, a contact with the add-on's name will appear in your contact list.

➢ **To use the Add-On:**

1. Locate the Add-On contact in your fring contact list (e.g Gmail notifier).
2. Choose **View** using your left soft key.

   You have now accessed to your Add-on and can use its features.

History tab

The history tab keeps a record of every incoming or outgoing voice event in fring. To view the history tab, move the joystick to the right or to the left.

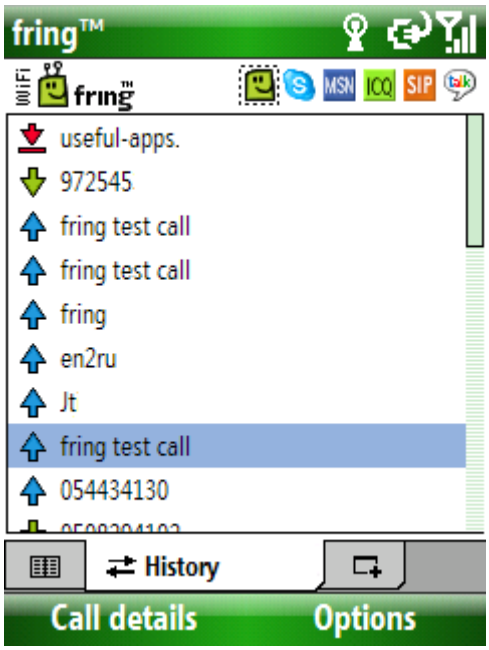


Figure 25 - History Tab

The icons on the left side represent the following events:

Outgoing call (blue up arrow)
Missed call (red down arrow)
Incoming call (green down arrow)

Note: If you have chosen to display your phone contacts in fring, voice events from your phone also appear in the history tab.

You can view the details of the listed call by choosing **Call details**:

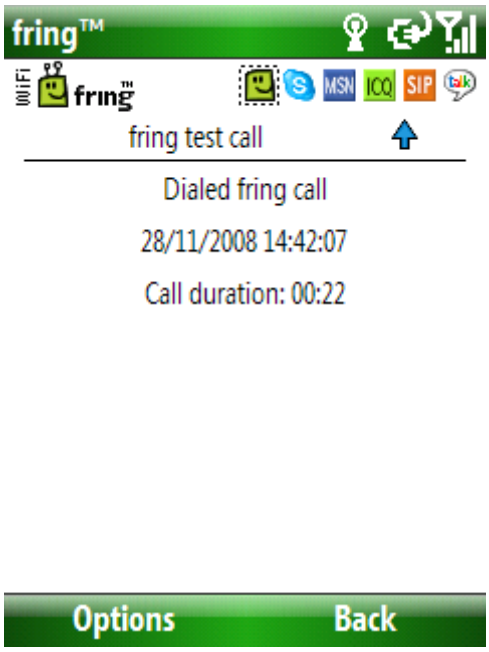


Figure 14 - Call Details

The **Options** menu in this screen allows you to:

Option	Description
Call	Make a call. If the selected contact is a VoIP contact (e.g., fring, Skype), the call is a VoIP call. If the contact is a regular mobile contact, the call is made using your cellular plan. See the Making a Call section in this guide.
Chat	Chat with your selected contact. See the Chatting section in this guide.
Send file	Send a file from your handset to the selected contact (currently only works with fring, Skype, Yahoo and MSN)
Go to	A shortcut to your open tabs
Delete	Delete the entry from the history list.
Clear list	Clear the entire history list.

Connection manager

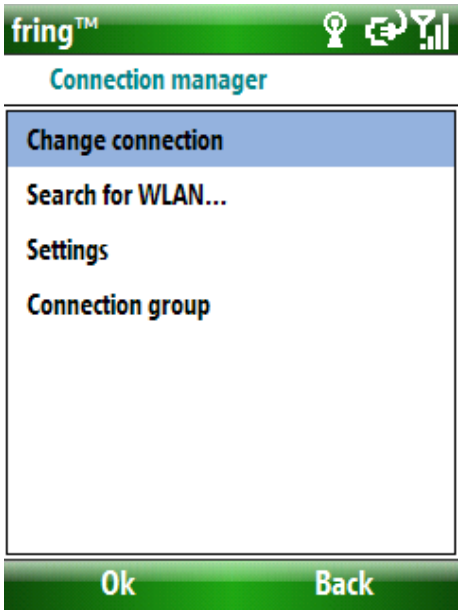


Figure 27 – Connection manager

Change connection

To manually change your fring connection, select **Menu** > **Settings** > **Connection Manager** > **Change Connection**. You can choose your desired Access point from the results.

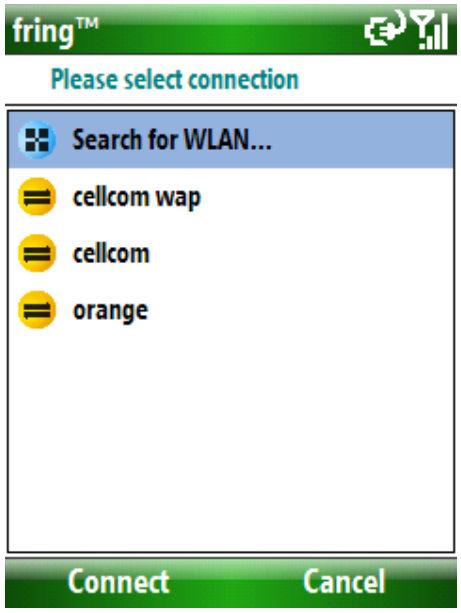


Figure 28 – Change connection

If fring is unable to connect using the chosen Access point you'll have an option to let fring search automatically for the best access point from the phone's list.

Search for WLAN

To search for available Wireless LAN on fring, select **Menu** > **Settings** > **Connection manager** > **Search for WLAN**. You can then choose your desired WLAN from the results. To view the details of a network press the joystick in.

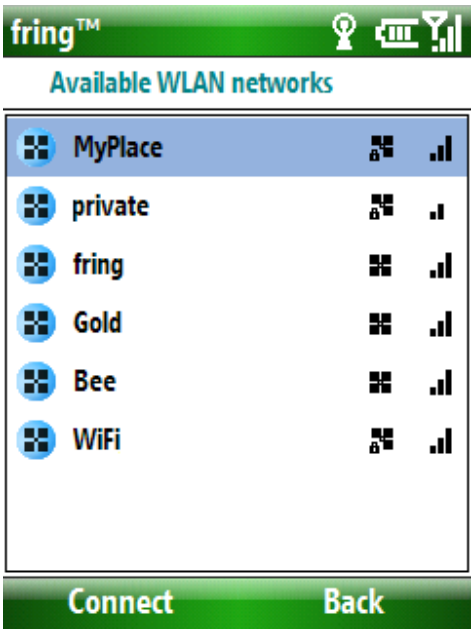


Figure 29 – Search for WLAN

Choose the WLAN to which you would like to connect and press **Connect** with your left soft key. If the WLAN network is secure, you will be required to enter a pre-shared key.

Settings

Under the connection settings menu you can choose whether you'd like fring to be restricted to one type of connection (ex."Wi-Fi only") or 'Always ask' which connection you'd like to use when fring is opened.

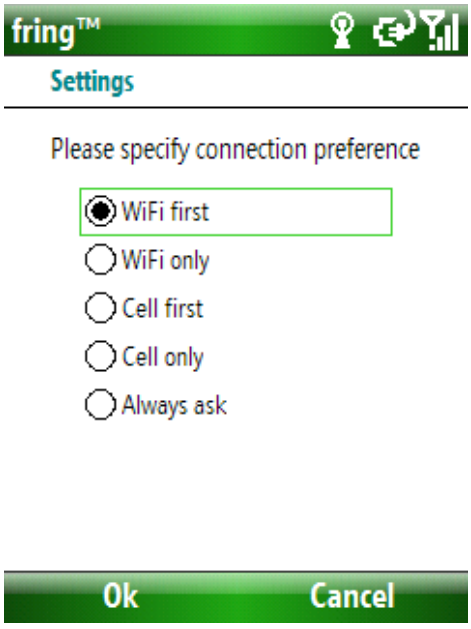


Figure 30 - Settings

Connection Group

The AP-Group Management stores a list of Access Points you would like to use repeatedly. This option allows you to easily prioritize the way fring connects to the internet. If you've successfully connected to fring using a specific Access point, you can choose whether you'd like to add this Access point to the group. In the AP group you can click on **Options → down / up** to change the priority of a specific Access point.

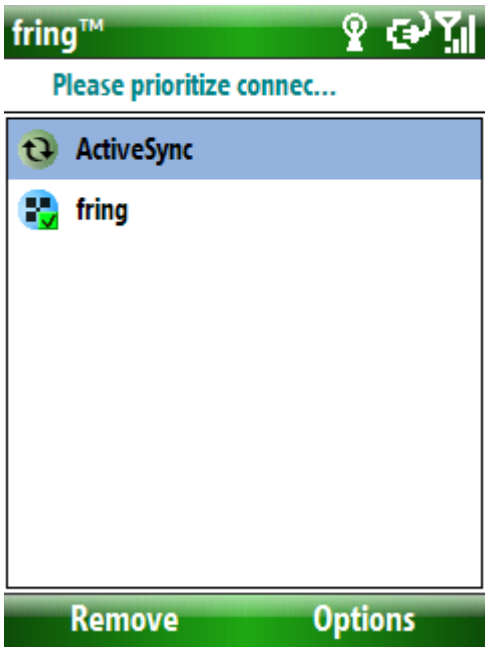


Figure 31 – Connection group

Privacy settings

To change the privacy settings, go to **Menu > Settings > Privacy settings.**

The following screen appears:

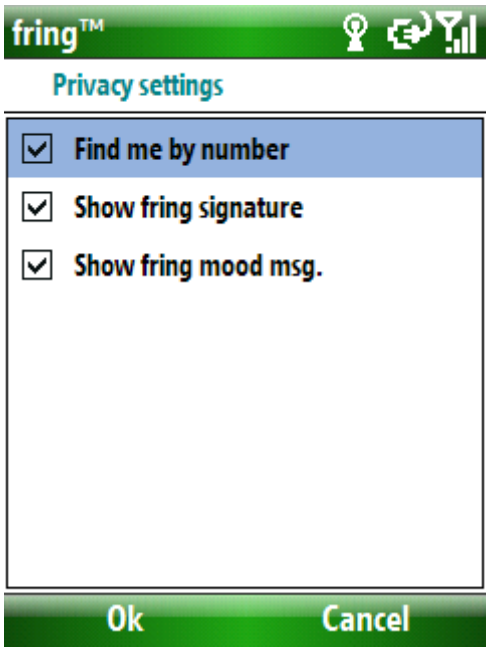


Figure 32 - Privacy settings

1. **Find me by my number** – If enabled, other users will be able to search you by your phone number and not only by your nickname. If disabled, users will only be able to search you by your nickname.
   Note: This option is only available if you've not installed fring through the sms process.

2. **Show fring signature** – fring adds periodic signature to your Skype/MSN/Google talk messages to let your friends know that you're using your mobile on fring and therefore typing slowly. If you disable this here the signature will not appear.

3. **Show fring mood msg.** – Once you're logged in with your Skype/MSN/Google talk on fring your mood message will be changed so your friends will know that you're on fring. You can disable this feature here.

Choosing whether fring runs automatically on startup

You can decide whether you would like fring to run automatically on startup.

➢ **To change whether fring runs automatically on startup or not:**

1. Press **Menu** and choose **Settings.**
2. If **Disable autostart** appears in the submenu, fring is currently running when you turn on your handset. To prevent fring from running automatically, choose **Disable autostart**.

   If **Enable autostart** appears in the submenu, fring currently does not run automatically when you turn on your handset. To allow fring to run automatically, choose **Enable autostart**.

   Your preference is saved.

   Note: If you are using fring over 3G/GPRS, You may want to disable this option when traveling abroad due to roaming charges.

Uninstalling fring

➢ **To uninstall fring:**

1. From the **Start** menu on your handset, click **Settings**.
2. In the **System** tab, choose **Remove Programs**.

   A list displaying the applications currently installed on your handset opens.
3. Choose **fring** and press **Remove**.

   A message opens indicating that the fring client will be removed.
4. Press **Yes**.

   The fring client is removed from your handset.

Troubleshooting

I didn't receive the SMS Message with the download link.

Please make sure you've entered your cell phone number correctly and try again.

If you still haven't received the SMS, please contact our support team who will be happy to help.

I get a message saying "Memory Full".

If your memory is full, clear some space by erasing files (e.g., applications, music files). Once there is sufficient available space, try downloading again.

I've downloaded and installed fring but cannot find it on my handset. Where was it installed?

A shortcut should appear under the **Start Menu** of your handset.

I forgot my password.

Please go to http://www.fring.com/password

I tried to route the audio to the earpiece and now I have sound issues (microphone doesn't work and/or I can't hear anything).

Currently, audio routing between the speakerphone and the earpiece is only available on most HTC handsets and some other devices. If you encounter sound issues, go to **Menu > Settings > Disable earpiece**.

Frequently Asked Questions

Downloading & Installing fring

How do I download fring?

fring can be downloaded from the fring website (www.fring.com/download), fring WAP site (wap.fring.com) or via an SMS invitation sent by your friend.

For detailed information about downloading fring, see the Downloading and Installing fring section in this guide.

Is fring free?

Yes. fring's service is free. Your cost for using fring is the standard data tariff for air time it takes to download and use fring.

When using fring over 3G data networks, please be aware that you will be subject to the data usage costs that your service provider charges. If you are using an unlimited 3G data plan you can talk as much as you like for free.

As a guideline for calculating your data charges when using fring, assume that fring requires 2MB of data per 15 minutes of talk time.

Why do you need my phone number and Email address?

We use your phone number to send an SMS message with a link to download fring. This number is then used as your user-id. Your Email address is optional and we will use it to notify you about new system enhancements.

I've received the SMS, how do I install fring?

Refer to the Downloading and Installing fring section in this guide.

Registering to fring

Can I use more than one user-id on my handset?

No, each handset is limited to a single user-id.

Can I add more than one account from the same Add-On (e.g., Skype) to my fring account?

No, you can only be signed into a single account for each Add-On at a time.

I bought a new handset; can I use the same user-id and password?

Yes. Download the application again and install it on your new handset. Enter the same fring nickname and password you used with the old handset. Make sure to download the correct version for your handset.

I bought a new handset and I have a new phone number (Sim card). I would like to use my fring account on my new phone. Can I do that?

Currently this option is not available. Please contact our support team and they will help you out. Alternatively, you can download fring again, register yourself with a new user-id and add your old contacts back using fring's search application

How do I edit my WLAN settings?

- **To edit one of your access points:**
  1. From the **Start** menu on your handset choose **Settings**.
  2. In the **Connections** tab choose **Comm Manager**.
  3. In the **Settings** menu, navigate to the **WLAN settings** option and choose it.

My client looks like it is connecting forever – what should I do?

It's possible that the GPRS Internet connection on your phone is not configured properly. Although you may be able to access the Internet, you are probably using a WAP connection, which is limited. In order to use fring a standard GPRS/3G connection is required.

General

Can I use my Bluetooth instead of GPRS / 3G / WiFi?

It might be possible. You need to configure your Bluetooth dongle on your PC and your Window Mobile device. To edit your Bluetooth settings on your Windows Mobile device click on
Start → Settings → Connections tab → Comm manager → Choose **Settings → Bluetooth settings**

What's the difference between "WiFi" and "Cell"? What does it mean?

A WiFi call uses your WiFi connection while a "Cell" call uses your 3G/GPRS access point.

Can I add contacts from other messaging services like QQ?

Not at this time. This option will be available in a future version

How do I search for other contacts?

You can search through your contact list to find contacts quickly.

- **To search your contact list:**

  Start typing the name of your contact.

  The list is filtered according to the characters you have typed.

How do I add new contacts to my fring list?

See the **Error! Reference source not found.** section in this guide.

What happens to my cellular calls while I'm on a call through fring?

Cellular calls take precedence over fring calls. If you are on a fring call and a Cellular call comes through, your fring call will be disconnected.

I've finished a Cellular call and fring disappeared, where is it?

If fring was accidentally closed, reopen it from the **Start** menu. (or **Start > Programs)**

Does fring have any effect on my phone battery?
Unfortunately, yes. fring uses wireless data on your mobile phone and therefore tends to consume extra battery power. The actual usage depends on the length of the call and special requirements imposed by your specific network.